## Commonwealth of Massachusetts



SUPERIOR COURT DEPARTMENT FOR THE TRIAL COURT
P.O. BOX 1119, NORTHAMPTON, MA 01061
TELEPHONE NO. (413) 584-5810, ext. 287
FAX NO. (413) 586-8217

HARRY JEKANOWSKI, JR., ESQ. Clerk-Magistrate

NANCY A. FOL EY
First Assistant Cler (

04cv12414 Gr40

November 22, 2004

United States District Court Federal Building and Courthouse 1550 Main Street Springfield, MA 01102

ATTENTION: Mary Finn

-

Hampshire County Civil Action 04-232, Golash vs. Household

Finance Corporation II., et als

Dear Ms. Finn:

IN RE:

On November 22, 2004 a Petition for Removal to the United States District Court was filed by the defendants, Patricia A Davis, Richard J. Volpe and Shechtman Halperin Savage, LLP., in the above-entitled civil action.

Enclosed herewith are certified copies of all pleadings filed in this matter along with a certified copy of the docket entries.

Sincerely yours,

Harry Jekanowski, Jr. Clerk/Magistrate

HJJ/pas

Enclosures

計画を明 - 2 年 EPMOS (1999)。2 - 17 may 2 **2 A 19** (1 4)

#### COMMONWEALTH OF MASSACHUSETTS

Hampshire, ss

Superior Court Civil Action No. 04-232



### **CERTIFICATION**

04eV12414-6HO

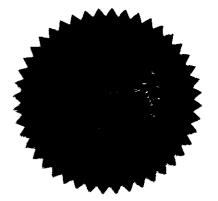
I, Harry Jekanowski, Jr., Clerk of the Superior Court for the County of Hampshire do hereby certify that the attached is a true copy of the entire file and docket entries.

Stephen Golash and Susan Golash

VS.

Household Finance Corporation II, Patricia A. Davis

Richard J. Volpe and Shechtman Halperin Savage, LLP



Witness my hand and the seal of the Superior Court Department of the Trial Court this 22nd day of November 2004.

Harry Jekanowski, Clerk/Magistrate

# Case 3:04-cv-12414-MAPSHIRE SUPERIOR COURT Page 3 of 17

11/22/2004 09:57 AM

Case Summary Civil Docket

## HSCV2004-00232 Golash et al v Household Finance Corporation II et al

File Date	10/05/2004	Status	Disposed: transfered to other court (dtrans)  A - Civil A- CtRm 2-3rd fl  B99 - Misc tort			
Status Date	11/22/2004	Session				
Origin	1	Case Type				
Lead Case		Track	F			
Service	01/03/2005	Answer	03/04/2005	Rule12/19/20	03/04/2005	
Rule 15	03/04/2005	Discovery	08/01/2005	Rule 56	08/31/2005	
Final PTC	09/30/2005	Disposition	11/29/2005	Jury Trial	Yes	

Rule 15 Final PTC	03/04/2005 09/30/2005	Discovery Disposition	08/01/2005 11/29/2005	Rule 56 Jury Trial	08/31/2005 Yes	
Plaintiff Stephen Gola Active 10/05/2	ish 004			Private Counsel 653839 Patricia A Szumowski Graham & Albano 100 Russell Street PO Box 377 Hadley, MA 01035-0377 Phone: 413-586-5055 Fax: 413-532-0636 Active 10/05/2004 Notify	STRICT COV.	
Plaintiff Susan Golash Active 10/05/20				*** See Attorney Information Ab		
Served: 10/18/	ance Corporation II 2004 pending) 10/27/2004					

#### Defendant Patricia A. Davis Service pending 10/05/2004

Page 4 of 17

11/22/2004 09 57 AM

Case Summary Civil Docket

HSCV2004-00232 Golash et al v Household Finance Corporation II et al

Richard J Volpe Served: 10/13/2004 Served (answr pending) 10/20/2004	
 Defendant Shechtman Halperin Savage, LLP Served: 10/13/2004 Served (answr pending) 10/20/2004	

		The state of the s
Date	Paper	Text
10/05/2004	1.0	Complaint with jury claim & civil action cover sheet filed
10/05/2004		Origin 1, Type B99, Track F.
10/06/2004		Case selected for review pursuant to ST.1996.c358,s.5
10/06/2004		Tracking deadlines set and mailed to Attorney Szumowski.
10/06/2004		Notice of 93A complaint sent to Attorney General in Springfield and
		Boston.
10/20/2004	2.0	SERVICE RETURNED: (certified, return receipt) Shechtman Halperin
Ì		Savage, LLP(Defendant)
10/20/2004	3.0	SERVICE RETURNED: (certified, return receipt) Richard J
		Volpe(Defendant)
10/26/2004	4.0	SERVICE RETURNED: Household Finance Corporation II(Defendant)
10/26/2004	5.0	SERVICE RETURNED: (certificate of Secretary of State): Patricia A.
		Davis
10/26/2004	6.0	SERVICE RETURNED: (certificate of Secretary of State): Richard J Volpe
10/26/2004	7.0	SERVICE RETURNED: (certificate of Secretary of State): Shechtman
		Halperin Savage, LLP
11/22/2004	8.0	Notice for Removal to the United States District Court filed by
		Patricia A. Davis, Richard J. Volpe and Shechtman Halperin Savage
11/22/2004		Case REMOVED this date to US District Court of Massachusetts.
		Certified copy of entire file and docket entries sent to US District
		Court.

ENDING TO THE PROPERTY OF THE EVENIS

#### Filed 11/30/2004 Page 5 of 17 Court of Massachusetts Document 2 04 232 uperior Court Department COVER SHEET County: Hampshire PLAINT/FF(S) DEFENDANT(S) Household Finance Corporation II Stephen Golash and Susan Golash Patricia A. Davis, RIchard J. Volpe, and Shechtman Halperin Savage, LLP ATTORNEY, FIRM NAME, ADDRESS AND TELEPHONE ATTORNEY (if known) Patricia A. Szumowski, Graham & Albano, P.C. 100 Russell St. Hadley, MA 01035 413-586-5055 Board of Bar Overseers number: 653839 Origin code and track designation Place an x in one box only: 4. F04 District Court Appeal c.231, s. 97 &104 (After 1. F01 Original Complaint trial) (X) 2. F02 Removal to Sup.Ct. C.231.s.104 5. F05 Reactivated after rescript; relief from (Before trial) (F) judgment/Order (Mass.R.Civ.P. 60) (X) 3. F03 Retransfer to Sup.Ct. C.231,s.102C (X) 6. E10 Summary Process Appeal (X) TYPE OF ACTION AND TRACK DESIGNATION (See reverse side) TYPE OF ACTION (specify) CODE NO. TRACK IS THIS A JURY CASE? M.G.L. c. 93A Sec. 2 & 9 (F) (x)Yes ( ) No The following is a full, itemized and detailed statement of the facts on which plaintiff relies to determine money damages. For this form, disregard double or treble damage claims; indicate single damages only. TORT CLAIMS (Attach additional sheets as necessary) Α. Documented medical expenses to date: 1. 2. 3. Subtetal \$. ŽŽ..... B. C. Documented property damages to date .....\$.... Reasonably anticipated future medical and hospital expenses .....\$..... D. Reasonably anticipated lost wages .....\$..... Other documented items of damages (describe) G. Brief description of plaintiff's injury, including nature and extent of injury (describe) Emotional distress, damage to reputation, personal humiliation, and pain and suffering arising from unfair business acts, defamation, invasion of privacy, and intentional infliction of emotional distress. TOTAL \$ 50,000.00 + CONTRACT CLAIMS (Attach additional sheets as necessary) Provide a detailed description of claim(s): PLEASE IDENTIFY, BY CASE NUMBER, NAME AND COUNTY, ANY RELATED ACTION PENDING IN THE SUPERIOR COURT DEPARTMENT "I hereby certify that I have complied with the requirements of Rule 5 of the Supreme Judicial Court Uniform Rules on Dispute Resolution (SJC Rule 1:18) requiring that I provide my elients with information about court-connected dispute resolution services and discuss with them the advantages and disadvantages of the various methods." Signature of Attorney of Record

AOTC-6 mtc005-11/99 A.O.S.C. 1-2000

# UNITED STATES DISTRICT COURTERINS OF FICE DISTRICT OF MASSACHUSETTS

2004 1737 12 P 12: 32

STEPHEN GOLASH AND SUSAN GOLASH,

Plaintiffs,

VS.

LE DISTRICT COURT DISTRICT OF MASS.

HAMPSHIRE COUNTY SUPERIOR COURT

C.A. NO: HSCV2004-00232

HOUSEHOLD FINANCE CORPORATION II,
PATRICIA A. DAVIS, RICHARD J. VOLPE,
And SHECHTMAN HALPERIN SAVAGE, LLP
Defendants.

NOTICE OF REMOVAL

Defendants, Patricia A. Davis, Richard J. Volpe, and Shechtman Savages

LLP.

DISTRICT OF MASSICHUSETTS

hereby submit as follows:

- 1. Pursuant to 28 U.S.C. § 1441, 1331, and 1446, the Defendants Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP (collectively "Defendants") hereby remove to this Court the above-captioned state court civil action which is pending in the Superior Court Department, Hampshire County, Commonwealth of Massachusetts, civil action number HSCV2004-00232.
- 2. On or about October 5, 2004, the plaintiffs Stephen Golash and Susan Golash (collectively "Plaintiffs") filed Civil Action No. HSCV 2004-00232 in Hampshire County Superior Court, against the above listed Defendants. Defendants Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP were allegedly served on or about October 13, 2004.

USDC

- 3. In accordance with 28 U.S.C. § 1446(a) and Local Rule 81.1 Defendants have attached hereto true and accurate copies of the Summonses and Complaint served on the Defendants and will, within thirty days of filing this Notice of Removal, caused to be filed with this Court, certified copies of all records and proceedings and docket entries that were originally filed in the state court, if any.
- 4. Defendants have filed no pleadings or papers in the state court action in response to the Complaint.
- 5. This Notice of Removal is being timely filed, within thirty days of the Defendants' receipt of service of the Complaint, in accordance with 28 U.S.C. § 1446(b).
- 6. This action is one over which this Court has original jurisdiction under 28 U.S.C. § 1441 and §1331 because it is an action arising under the laws of the United States. This action may be removed to this Court pursuant to these provisions because the Plaintiffs' allege Defendants' actions violated the Fair Debt Collection Practices Act, 15 U.S.C. §1692 et seq., thereby raising a question of federal law.
- 7. Venue in this Court is proper under 28 U.S.C. §1391(a) because a substantial part of the alleged events giving rise to the Plaintiff's claims allegedly occurred in this District and the parties reside in and/or have a place of business in Massachusetts.
- 8. Pursuant to 28 U.S.C. § 1446(d), the Defendant will provide written notice of this petition to all adverse parties.

9. Pursuant to 28 U.S.C. § 1446(d), the Defendant will file a copy of this petition with the Clerk of the Hampshire County Superior Court.

Respectfully submitted, Defendants, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP.

By their attorneys,

Joseph S. Berman BBO No. 566006

Berman & Dowell

210 Commercial Street, 5th Floor

Boston, MA 02109 617-723-9911

#### **CERTIFICATE OF SERVICE**

The undersigned does hereby certify that the caused a true and accurate copy of the within Notice of Removal (with attachments) was served via overnight delivery, postage prepaid, upon Patricia A. Szumowski, Graham & Albano, P.C., 100 Russell St., P.O. Box 377, Hadley, MA 01035 and Preston Halperin, Esq., Shechtman, Halperin, & Savage, 86 Weybosset Street, Providence, RI 2903on this the 11 day of November 2004.

Joseph S. Berman

## UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

2.	Category i	ise (name of first party on each side only) Stephen Golash, et al vs. Household Finance Corporation in which the case belongs based on the case belongs by the case by the case belongs by the case
	local rule	in which the case belongs based upon the numbered nature of sult code listed on the civil cover sheet. (See 40.1(a)(1)).
	<u></u> -	160, 410, 470, R.23, REGARDLESS OF NATURE OF SUIT.
i	<b>√</b> "	L. 195 358 400 440
ı		740, 790, 791, 820*, 830*, 840*, 850, 890, 892, 891, 792, 730, *Also complete AO 120 or AO 121
Ļ		
_		110, 120, 130, 140, 151, 190, 210, 230, 240, 245, 290, 310, 315, 320, 330, 340, 345, 350, 355, 360, 362, 365, 370, 371, 380, 385, 450, 891.  220, 422, 423, 430, 460, 510, 530, 610, 620, 630, 640, 650, 660, 690, 810, 861-865, 870, 871, 875, 900.  150, 152, 153.  mber, if any, of related cases. (See local rule 40.1(g)). If more than one prior elated case has been filled in
	] IV	
-		220, 422, 423, 430, 460, 510, 530, 610, 620, 630, 640, 650, 660, 690, 810, 861-865, 870, 871, 875, 995
Γ	7	690, 810, 861-865, 870, 871, 875, 900.
<u> </u>	≓ v.	150, 152, 153.
Т	itle and nur	mber, if any, of relatert cases, (grades)
tr	is district ;	mber, if any, of related cases. (See local rule 40.1(g)). If more than one prior elated case has been filed in
٨	I/A	or mile first filed case in this court
Ha	is a prior a	ection between the same parties and based on the same claim ever been filed in this court?
		and based on the same claim ever been filed in this court?
Do	es the com	nplaint in this case question the constitutionality of an act of congress affecting the public interest? (See
28	USC §2403	3) (See
		S.A. or an officer, agent or employee of the U.S. a party?  YES NO
·• u	···s case re	quired to be heard and determined by a district court of three judges pursuant to title 28 USC §2284?
		pursuant to title 28 USC 52284?
Do a	ill of the ne	YES NO
Mas	sachusetts	arties in this action, excluding governmental agencies of the united states and the Commonwealth of ("governmental agencies"), residing in Massachusetts reside in the same division.
40.1	(d)).	in this action, excluding governmental agencies of the united states and the Commonwealth of ("governmental agencies"), residing in Massachusetts reside in the same division? - (See Local Rule
		(ces rocal Knie
	A.	If yes, in which division do all of the non-new YES NO
		Fastern Division
		Central Division Western Division
	В,	If no, in which division do the majority of the
		If no, in which division do the majority of the plaintiffs or the only parties, excluding governmental agencies, rasiding in Massachusetts reside?
		Fastern Division
14.00.		Central Division
ABE 6	g a Notice ( whenter = =	of Removal - are there any motions pending in the state occur.
, - <del>-</del> , 0		of Removal - are there any motions pending in the state court requiring the attention of this Court? (If
		<del></del>
	OR PRINT	
	AME	Joseph S. Berman, Esq. BBO No. 566006
ss		
	. 61	17-723-9911 SEN Floor, Boston, MA 02109
ONE N	ر ن ر	

€JS 44 (Rev. 3/99)

#### **CIVIL COVER SHEET**

The IS-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS				DEFENDANTS			
Stephen Golash and Hampshire County Susan Golash (b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDRIMNATION CASES: USE THE LOCATION OF THE LAND INVOLVED.			
(c) Attorney's (Firm Name, Address, and Telephone Number)  Patricia S. Szurnowski, Esq. # 653839  Graharm & Albano, P.C., 100 Russell St., P.O. Box 377  Hadley, MA 01035				Attorners (If Known) Joseph S. Berman, Esq # 566006 Berman and Dowell, 210 Commercial Street, 5th Floor, Boston, MA 02109			
U.S. Government (U.S. Government Not a Party)  1 U.S. Government (U.S. Government Not a Party)  1 U.S. Government (U.S. Government Not a Party)  2 U.S. Government (Indicate Chizenship of Parties in Item III)			(For D: Citizen Citizen	TIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Defendant)  PTF DEF and One Box for Defendant)  In of This State 1 1 Incorporated or Principal Place 4 Cof Business In This State  In of Another State 2 2 Incorporated and Principal of Business In Another State  In or Subject of a 3 3 Foreign Nation 6 Company			
IV. NATURE OF SUI				ign Country			
CONTRACT  110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enturcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Stats 190 Other Contract 195 Contract Product Liability REAI. PROPERTY  210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY  310 Airphane Product Lathlity  320 Assault, Libel & Slander  330 Federal Eruphoyers Liability  340 Marine  345 Marine Product Liability  350 Motor Vehicle 355 Motor Vehicle 355 Motor Vehicle Discounting  441 Voting  441 Voting  442 Employment 443 Housing/ Accommodations  444 Welfare 440 Other Civil Rights	PERSONAL INIU  362 Personal Injury- Med. Malpractic  365 Personal Injury- Med. Malpractic  365 Personal Injury- Product Liability  PERSONAL PROPE  370 Other Praud  371 Truth in Leadin  380 Other Personal  385 Property Durnag  70 September Personal  PRISONER  510 Motions to Vac.  Sentence  Habeas Corpus:  530 Geseral  535 Destit Penalty  540 Mandamus & C  550 Civil Rights  555 Prison Conditio	RY   610   620   620   630   640   6	ETTURE/PENALTY  O Agriculture  O Other Food & Drug  5 Drug Related Seizure of Property 21 USC 8810  Liquor Laws  O R.R. & Truck  O Airline Regs. O Occupational Safety/Health  O Other  LABOR  O Fair Labor Standards Act O Labor/Mgmt. Relations NS O Labor/Mgmt. Reporting & Disclouere Act O Railway Labor Act O Cher Labor Lingation  O Empl. Ret. Inc. Socurity Act	422 Appeal 423 Withdree 28 USC PROPERT 380 Copyrin 330 Patent 340 Tradeo SOCIAL 5 861 HIA (1) 862 Black 1863 DIWC 864 SSID 16 564 SSID 16 565 SSI (44 FEDERAL	TY RIGHTS  Bytes  BECURITY  395ff)  Lung (923)  /DIWW (405(g))  TAX SUITS  U.S. Plaintiff  Indust)  Third Party	OTHER STATUTES  □ 400 State Reapportionment □ 410 Antimust 430 Banks and Banking □ 430 Commerce/CC Rates/etc. □ 460 Deportation □ 470 Racketeer Influenced and □ Corrupt Organizations □ 810 Selectrive Service □ 850 Securities/Commodities/ □ Fachunge □ 875 Customer Chaltenge □ 2 USC 3410 □ 891 Agricultural Acts □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 990 □ Appeal of Fee □ Determination □ Under Equal Access to ∫ fusitive □ 950 Constitutionality of State Statutes □ 890 Other Statutory Actions
V. ORIGIN  ☐ Original	ite Court	Remanded from Appellate Court	4 Reopen	ated or 5 (speci ned	ferred from er district ify)	6 Multidistr Litigation	
VI. CAUSE OF ACT  28 U.S.C. 1441, 1331, a Debt Collection Practice  VII. REQUESTED IN  COMPLAINT:  VIII. RELATED CAS  IF ANY	Do not cite jurisdiction and 146 and the Fair Debt ACL CHECK IF TH UNDER F.R.C	US IS A CLASS ACT I.P. 23	s Act, 15 U	I.S.C. 1692 et seq.	CH JUI DOCKET	ECK YES only RY DEMAND	if demanded in complaint:
DATE 11/11/	04	ACHATHE OF	PANEVA	Esemph ///	//O'/	<u> </u>	
FOR OFFICE USE ONLY RECEIPT #	AMOUNT	APPLYING IFP		JUDGE		MAG, JUD	GE

# COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF THE TRIAL COURT

HAMPSHIRE, ss.

SUPERIOR COURT DEPARTMENT CIVIL ACTION NO.:

04 202

STEPHEN GOLASH and SUSAN GOLASH,
Plaintiffs.

١v.

HOUSEHOLD FINANCE CORPORATION II, PATRICIA A. DAVIS, RICHARD J. VOLPE, and SHECHTMAN HALPERIN SAVAGE, LLP, Defendants. AFFIDAVIT OF SERVICE OF PROCESS ON SHECHTMAN HALPERIN & SAVAGE, LLP

NOW COMES Patricia A. Szumowski, counsel for Plaintiffs and, making this Affidavit under the penalties of perjury, states that the statements made below are true of her own knowledge, information and belief and, so far as the facts are stated to be upon information and belief, she believes such information to be true.

- 1. I am the attorney of record for Plaintiffs in the above matter.
- 2. Service of process on Defendant Shechtman Halperin & Savage, LLP has been made under Mass. Gen. Laws c.227 §5 by mailing, registered mail, return receipt requested, a copy of the Summons, Complaint and Civil Coversheet to the Secretary of the Commonwealth. The Secretary was provided a fee check and was requested to give notice to said Defendant.

GRAHAM & ALBANO, P.C. 100 RUSSELL STREET P.O. Box 377 HADLEY, MA 01035-0377 AREA CODE 413 586-5055 532-3387 FAX: 532-0636

(بب

Attached hereto is a true and correct copy of my letter to the Secretary of the 3. Commonwealth and the original signed return receipt card received from the Secretary of the Commonwealth 's Office.

Signed under the pains and penalties of perjury this day of October, 2004.

PATRICIA A SZUMOWSKI

Attorney for Plaintiffs

GRAHAM & ALBANO, P.C.

100 Russell Street, P.O. Box 377

Hadley, MA 01035

(413) 586-5055

BBO No.: 653839

# GRAHAM & ALBANO, P.C.

#### ATTORNEYS AT LAW

100 RUSSELL STREET, P.O. BOX 377, HADLEY, MASSACHUSETTS 01035-0377

ALFRED J. ALBANO, JR. aalbano@krypto.net

TELEPHONE 413-586-5055

PATRICIA A. SZUMOWSKI pszumowski@krypto.net

413-532-3387 <u>FACSIMILE</u> 413-532-0636

October 8, 2004

Registered Mail, No. 7002 3150 0006 2586 0906 Return Receipt Requested

Secretary of the Commonwealth Corporations Division One Ashburton Place, 17<sup>th</sup> Floor Boston, MA 02108-1512

Re:

Service of Process

Golash v. Household Finance Corporation II, et al Hampshire County Superior Court Case No. 04-232

Dear Secretary of the Commonwealth:

Pursuant to the provisions of Mass. Gen. Laws c.227 §5, I hereby make service of process upon the Secretary of the Commonwealth for the following defendant in the above matter which party has failed to appoint an agent for service of process and has a usual place of business in the Commonwealth:

Shechtman Halperin & Savage, LLP 352 Newberry Street Boston, MA 02115

Enclosed are duplicate sets of the Summons, Complaint and Statement of Damages, as well as our check to the Commonwealth for \$10.00.

Please give notice to the defendant by mailing registered mail, return receipt requested to the defendant's last known address indicated above.

Very truly yours,

Patricia A. Szumowski

Enclosures

\\Ntbox\document\Pat\Golash\SOCsopSHS.ltr.doc

NOTICE TO DEFENDANT - You need not appear personally in court to answer the complaint but if you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein and also file the original in the Clerk's Office. COMMONWEALTH OF MASSACHUSETTS HAMPSHIRE, SS.

superior Court Department of the Trial Court of the Commonwealth Civil Action

No.

Stephen Golash and Susan Golash

, Plaintiff (s)

**SUMMONS** 

v.

Household Finance Corporation II, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP

, Defendant (s)

To the above-named Defendant : Shechtman Halperin Savage, LLP

You are hereby summoned and required to serve upon Patricia A. Szumowski, plaintiffs' attorney, whose address is Graham & Albano, P.C., 100 Russell Street P.O. Box 377, Hadley, MA 01035, an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Northampton, either before service upon plaintiffs' attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which you may have against the plaintiffs—which arises out of the transaction or occurrence that is the subject matter of the plaintiffs—claim or you will thereafter be barred from making such claim in any other action.

Witness, Suzanne V. DelVecchio, Esquire at Northampton, the Fifth day of October, in the year of our Lord two thousand and four.

CLERK-MAGISTRATE

#### NOTES

- 1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
- When more than one defendant is involved, the names of all defendants should appear in the caption.
   If a separate summons is used for each defendant, each should be addressed to the particular defendant.
- 3. Circle type of action involved. Tort ) Motor Vehicle Tort Contract Equitable relief.

SENDER: COMPLETE THIS SECTION	OMPLETE THIS SECTION ON DELIVERY
<ul> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece or on the front if space permits.</li> </ul>	A Signature
Article Addressed to:	Dals delivery address different from item 1? ☐ Yes If YES, enter delivery address below: ☐ No
Secretary of Commonwealth Corporations Division One Ashburton Place, 17th Flo	
Boston, MA 02109-1215	3. Service Type  Certified Mail  Express Mail  Registered  Registered  C.O.D.
	4. Restricted Delivery? (Extra Fee) ☐ Yes
<del></del>	0 0000 2586 0906
PS Form 3811, February 2004 Domestic Ret	urn Receipt 102595-02-M-1540

# COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF THE TRIAL COURT

HAMPSHIRE, ss.

SUPERIOR COURT DEPARTMENT CIVIL ACTION NO.:

Ь.

STEPHEN GOLASH and SUSAN GOLASH, Plaintiffs,

'V

HOUSEHOLD FINANCE CORPORATION II, PATRICIA A. DAVIS, RICHARD J. VOLPE, and SHECHTMAN HALPERIN SAVAGE, LLP, Defendants.

AFFIDAVIT OF SERVICE OF PROCESS ON RICHARD J. VOLPE

NOW COMES Patricia A. Szumowski, counsel for Plaintiffs and, making this Affidavit under the penalties of perjury, states that the statements made below are true of her own knowledge, information and belief and, so far as the facts are stated to be upon information and belief, she believes such information to be true.

- 1. I am the attorney of record for Plaintiffs in the above matter.
- 2. Service of process on Defendant Richard J. Volpe has been made under Mass. Gen. Laws c.227 §5 by mailing registered mail, return receipt requested, a copy of the Summons, Complaint and Civil Coversheet to the Secretary of the Commonwealth. The Secretary was provided a fee check and was requested to give notice to said Defendant.

GRAHAM & ALBANO, P.C. 100 RUSSELL STREET P.O. Box 377 HADLEY, MA 01035-0377 AREA CODE 413 586-5055 532-3387 FAX: 532-0636

1

3. Attached hereto is a true and correct copy of my letter to the Secretary of the Commonwealth and the original signed return receipt card received from the Secretary of the Commonwealth 's Office.

Signed under the pains and penalties of perjury this  $\underline{20}$  day of October, 2004.

PATRICIA A. SZUMÓWSKI

Attorney for Plaintiffs

GRAHÁM & ALBANO, P.C.

100 Russell Street, P.O. Box 377

Hadley, MA 01035

(413) 586-5055

BBO No.: 653839

# GRAHAM & ALBANO, P.C.

#### ATTORNEYS AT LAW

100 RUSSELL STREET, P.O. BOX 377, HADLEY, MASSACHUSETTS 01035-0377

ALFRED J. ALBANO, JR. aalbano@krynto.net

TELEPHONE 413-586-5055

aalbano@krypto.net

413-586-5055 413-532**-**3387

PATRICIA A. SZUMOWSKI pszumowski@krypto.net

FACSIMILE 413-532-0636

October 8, 2004

Registered Mail, No. 7002 3150 0006 2586 0913 Return Receipt Requested

Secretary of the Commonwealth Corporations Division One Ashburton Place, 17<sup>th</sup> Floor Boston, MA 02108-1512

Re:

Service of Process

Golash v. Household Finance Corporation II, et al Hampshire County Superior Court Case No. 04-232

Dear Secretary of the Commonwealth:

Pursuant to the provisions of Mass. Gen. Laws c.227 §5, I hereby make service of process upon the Secretary of the Commonwealth for the following defendant in the above matter which party has failed to appoint an agent for service of process and has a usual place of business in the Commonwealth:

Richard J. Volpe Shechtman Halperin & Savage, LLP 352 Newberry Street Boston, MA 02115

Enclosed are duplicate sets of the Summons, Complaint and Statement of Damages, as well as our check to the Commonwealth for \$10.00.

Please give notice to the defendant by mailing registered mail, return receipt requested to the defendant's last known address. The defendant's residence address is unknown. The party is an attorney with the Shechtman law firm and is believed to be more readily located at the firm's Rhode Island office:

Richard J. Volpe Shechtman Halperin & Savage, LLP 86 Weybosset Street Providence, RI 02903

Very truly yours,

atricia A. Szumowski

Enclosures

\\Ntbox\document\Pat\Golash\SOCsopRV.ltr.doc

NOTICE TO DEFENDANT – You need not appear personally in court to answer the complaint but if you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein and also file the original in the Clerk's Office. COMMONWEALTH OF MASSACHUSETTS HAMPSHIRE, SS.

Superior Court Department of the Trial Court of the Commonwealth Civil Action

No.

Stephen Golash and Susan Golash

, Plaintiff (s)

**SUMMONS** 

Household Finance Corporation II, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP

V.

. Defendant (s)

To the above-named Defendant: Richard J. Volpe

You are hereby summoned and required to serve upon Patricia A. Szumowski plaintiffs' attorney, whose address is Graham & Albano, P.C., 100 Russell Street, an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Northampton, either before service upon plaintiffs' attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which you may have against the plaintiffs which arises out of the transaction or occurrence that is the subject matter of the plaintiffs' claim or you will thereafter be barred from making such claim in any other action.

Witness, Suzanne V. DelVecchio, Esquire at Northampton, the Fifth day of October , in the year of our Lord two thousand and four.

CLERK-MAGISTRATE

#### NOTES:

- 1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
- 2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant.
- 3. Circle type of action involved. Tort Motor Vehicle Tort Contract Equitable relief.

Mansfer from service labely 100 2 510 COO 2580 C913 PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M
Domestic Return Receipt

# COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF THE TRIAL COURT

HAMPSHIRE, ss.

٧.

SUPERIOR COURT DEPARTMENT CIVIL ACTION NO.:

04 202

STEPHEN GOLASH and SUSAN GOLASH, Plaintiffs,

AFFIDAVIT OF SERVICE OF PROCESS ON PATRICIA A. DAVIS

HOUSEHOLD FINANCE CORPORATION II, PATRICIA A. DAVIS, RICHARD J. VOLPE, and SHECHTMAN HALPERIN SAVAGE, LLP, Defendants.

NOW COMES Patricia A. Szumowski, counsel for Plaintiffs and, making this Affidavit under the penalties of perjury, states that the statements made below are true of her own knowledge, information and belief and, so far as the facts are stated to be upon information and belief, she believes such information to be true.

- I am the attorney of record for Plaintiffs in the above matter.
- 2. Service of process on Defendant Patricia A. Davis has been made under Mass. Gen. Laws c.227 §5 by mailing registered mail, return receipt requested, a copy of the Summons, Complaint and Civil Coversheet to the Secretary of the Commonwealth. The Secretary was provided a fee check and was requested to give notice to said Defendant.

GRAHAM & ALBANO, P.C. 100 RUSSELL STREET P.O. Box 377 HADLEY, MA 01035-0377 AREA CODE 413 586-5055 532-3387 FAX: 532-0636

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3. Attached hereto is a true and correct copy of my letter to the Secretary of the Commonwealth and the original signed return receipt card received from the Secretary of the Commonwealth 's Office.

Signed under the pains and penalties of perjury this 25 day of October, 2004.

PATRICIA A. SZUMÓWSKI Attorney for Plaintiffs

GRAHAM & ALBANO, P.C.

100 Russell Street, P.O. Box 377

Hadley, MA 01035

(413) 586-5055

BBO No.: 653839

# GRAHAM & ALBANO, P.C.

## ATTORNEYS AT LAW

100 RUSSELL STREET, P.O. BOX 377, HADLEY, MASSACHUSETTS 01035-0377

ALFRED J. ALBANO, JR.

aalbano@krypto.net

**TELEPHONE** 413-586-5055

PATRICIA A. SZUMOWSKI

413-532-3387 **FACSIMILE** 413-532-0636

pszumowski@krypto.net

October 8, 2004

Registered Mail, No. 7002 3150 0006 2586 0920 Return Receipt Requested

Secretary of the Commonwealth Corporations Division One Ashburton Place, 17th Floor Boston, MA 02108-1512

Re:

Service of Process

Golash v. Household Finance Corporation II, et al Hampshire County Superior Court Case No. 04-232

Dear Secretary of the Commonwealth:

Pursuant to the provisions of Mass. Gen. Laws c.227 §5, I hereby make service of process upon the Secretary of the Commonwealth for the following defendant in the above matter which party has failed to appoint an agent for service of process and has a usual place of business in the Commonwealth:

Patricia A. Davis Shechtman Halperin & Savage, LLP 352 Newberry Street Boston, MA 02115

Enclosed are duplicate sets of the Summons, Complaint and Statement of Damages, as well as our check to the Commonwealth for \$10.00.

Please give notice to the defendant by mailing registered mail, return receipt requested to the defendant's last known address. The defendant's residence address is unknown. The party is an attorney with the Shechtman law firm and is believed to be more readily located at the firm's Rhode Island office:

Patricia A. Davis Shechtman Halperin & Savage, LLP 86 Weybosset Street Providence, RI 02903

Very truly yours,

atricia A. Szumowski

Enclosures

\\Ntbox\document\Pat\Golash\SOCsopPD.ltr.doc

COMMONWEALTH OF N\_SSACHUSETTS HAMPSHIRE, SS.

Superior Court Department of the Trial Court of the Commonwealth Civil Action

No.

Stephen Golash and Susan Golash

, Plaintiff (s)

SUMMONS

v.

Household Finance Corporation II, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP

, Defendant (s)

To the above-named Defendant Patricia A. Davis

You are hereby summoned and required to serve upon Patricia A. Szumowski, plaintiffs' attorney, whose address is Graham & Albano, P.C., 100 Russell Street, an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Northampton, either before service upon plaintiffs' attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which you may have against the plaintiffs which arises out of the transaction or occurrence that is the subject matter of the plaintiffs' claim or you will thereafter be barred from making such claim in any other action.

Witness, Suzanne V. DelVecchio, Esquire at Northampton, the day of October , in the year of our Lord two thousand and four.

CLERK-MAGISTRATE

- I. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
- 2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant.
- 3. Circle type of action involved Tort Motor Vehicle Tort Contract Equitable relief.

2. Article Number Cliranster from service label)  PS Form 3811, February 2004  C. Article Number C. Article Number  4. Restricted Delivery? (Extra Fee)  9 Yestrom 25 SC CCC 25 SC C920  10259-02	Carparations Division one Ashburton Place, 1747 Baston, Ms 02-108-1512	or on the front if space permits.  1. Article Addressed to:	Complete items 1; 2, and 3. Also complete item 4 if Restricted Delivery is desired.  So that we can return the card to you.  Attach this card to the book.
4. Restricted Delivery? (Extra Fee)  OCOC 2586 O920  Preceipt  102595-024-155	3. Service Type  Certified Mail	H. Addressee \$ (Printed Name) C. Date of Delivery \$ 0.000	A. Signature ANTENNESS AND DELIVERY

Case 3:04-cv-12414-MAP Page 11 of 13 Document 2-2 Filed 11/30/2004

COMMONWEALTH OF MASSACHUSETTS HAMPSHIRE, SS.

superior Court Department of the Trial Court of the Commonwealth Civil Action

No.

Stephen Golash and Susan Golash

, Plaintiff (s)

**SUMMONS** 

Household Finance Corporation II, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP

٧.

, Defendant (s)

To the above-named Defendant : Household Finance Corporation II

You are hereby summoned and required to serve upon Patricia A. Szumowski plaintiffs' attorney, whose address is Graham & Albano, P.C., 100 Russell Street, , plaintiffs' attorney, whose address is P.O. Box 377, Hadley, MA 01035 days after service of an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Northampton, either before service upon plaintiffs' attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim ary claim which you may have against the plaintiffs which arises out of the transaction or occurrence that is the subject matter of the plaintiffs' claim or you will thereafter be barred from making such claim in any other action.

Witness, Suzanne V. DelVecchio, Esquire at Northampton, the Fifth , in the year of our Lord two tho 15and day of October and four. HARRY JEKAMOWSKI De.

- 1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure. NOTES:
- 2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant. Tort -) Motor Vehicle Tort - Contract - Equitable relief.
- 3. Circle type of action involved/

claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 NOTICE TO DEFENDANT - You need not appear personally in court to answer the complaint but if you days as specified herein and also file the original in the Clerk's Office.

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# The Commonwealth of Massachusetts

William Francis Galvin, Secretary of the Commonwealth Corporations Division

October 19, 2004

TO: Hampshire Superior Court

RE: Civil No. 04-232

I, William Francis Galvin, Secretary of the Commonwealth, do hereby certify that I have complied with section 5 of Chapter 227 of the Massachusetts General Laws, by forwarding on:

to: Richard J. Volpe

Shechtman Halperin & Savage, LLP

352 Newbury Street Boston, MA 02115

by certified mail, return receipt requested, a copy of a Complaint issued by the above mamed court in the case of:

# Stephen Golash and Susan Golash

					-
SENDER: COMPLETE THIS SECTION  Complete items 1, 2, and 3. Also item 4 if Restricted Delivery is desirem 5 item 4 if Restricted Delivery is desirem 6 item 6 item 6 item 7 ite	complete sired. ne reverse /ou. mailpiece,	A. Signature  X B. Seceived by (Plint)  D. Is delivery address of if YES, enter delivery	ed Name) C.	☐ Agent ☐ Addressee Date of Delivery	
She chtman Nulseum 352 Newbreng 54 Boaton, MA 02	Crew L	3. Service Type  Contified Mail Registered Insured Mail	Express Mail Return Receipt fo	or Merchandise	ANCIS GALVIN OF THE ALTH
2. Article Number (Transfer from service label) S Form 3811, August 2001		4. Restricted Delivery?	Extra Fee)	☐ Yes	8 - (617) 727-0104
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# The Commonwealth of Massachusetts

William Francis Galvin, Secretary of the Commonwealth Corporations Division

October 19, 2004

TO: Hampshire Superior Court

RE: Civil No. 04-232

I, William Francis Galvin, Secretary of the Commonwealth, do hereby certify that I have complied with section 5 of Chapter 227 of the Massachusetts General Laws, by forwarding on:

October 13, 2004

to: Shechtman Halperin & Savage, LLP

352 Newbury Street Boston, MA 02115

by certified mail, return receipt requested, a copy of a Complaint issued by the above named court in the case of:

# Stephen Golash and Susan Golash

# Household Finance Corporation II, et al

SENDER: COMPLETE THIS SECTION  Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits.  Article Addressed to:  Article Addressed to:  ACL Mann, Halperine Savag	A. Signature  A. Signature  X  Addresses  B. Regeived by (Printed Name)  C. Date of Delivery  D. Is delivery address different from item 1?  Yes  if YES, enter delivery address below:	day of October 200-2
Boston MA 02415	3. Service Type  Certified Mail Registered Insured Mail C.O.D.	1
	4. Restricted Delivery? (Extra Fee)	08 · (617) 727-0104

04 232

# COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF THE TRIAL COURT

HAMPSHIRE, ss.

٧.

SUPERIOR COURT DEPARTMENT CIVIL ACTION NO.:

STEPHEN GOLASH and SUSAN GOLASH, Plaintiffs.

OUSEHOLD FINANCE

HOUSEHOLD FINANCE CORPORATION II, PATRICIA A. DAVIS, RICHARD J. VOLPE, and SHECHTMAN HALPERIN SAVAGE, LLP, Defendants. COMPLAINT FOR DAMAGES; JURY TRIAL DEMAND

Plaintiffs STEPHEN GOLASH and SUSAN GOLASH allege as follows:

#### BACKGROUND FACTS

- Plaintiff STEPHEN GOLASH is a natural person residing at 100 Chestrut Street, Hatfield, Hampshire County, Massachusetts.
- 2. Plaintiff SUSAN GOLASH is a natural person residing at 100 Chestnut Street, Hatfield, Hampshire County, Massachusetts.
- 3. Defendant HOUSEHOLD FINANCE CORPORATION II ("HFC") is a foreign corporation with its principal offices at 2700 Sanders Road, Prospect Heights, Illinois.
- 4. Defendant HFC is licensed to conduct various financial services in the Commonwealth of Massachusetts, including mortgage lending services at 935 Riverdale Street, West Springfield, MA.
- 5. Defendant PATRICIA A. DAVIS is a natural person, whose residence is unknown to the Plaintiffs.

GRAHAM & ALBANO, P.C. 100 RUSSELL STREET P.O. Box 377 HADLEY, MA 01035-0377 AREA CODE 413 586-5055 532-3387 FAX: 532-0636

- 6. Defendant RICHARD J. VOLPE is a natural person, whose residence s unknown to the Plaintiffs.
- 7. Defendant SHECHTMAN HALPERIN & SAVAGE, LLP ("SHS") is a foreign limited liability partnership offering professional legal services in the Commonwealth of Massachusetts. Defendant SHS's usual place of business in the Commonwealth is at 352 Newberry Street, Boston, Massachusetts.
- 8. At all relevant times, Defendant DAVIS was an attorney at law, licensed to practice law in the Commonwealth of Massachusetts, and associated with Defendant SHS.
- At all relevant times, Defendant VOLPE was an attorney at law, licensed to practice law in the Commonwealth of Massachusetts, and associated with Defendant SHS.
- 10. At all relevant times, Defendant DAVIS was acting within the scope of her employment with Defendant SHS.
- 11. At all relevant times, Defendant VOLPE was acting within the scope of his employment with Defendant SHS.
- 12. At all relevant times, Defendant HFC had retained Defendants DAVIS and VOLPE as its attorneys.
- 13. At all relevant times, Defendants were engaged, in part, in the collection of debt for Defendant HFC.
- 14. At all relevant times, Plaintiffs owned the real property at 100 Chestnut Street, Hatfield, MA 01038.
- 15. Plaintiffs had a loan with Defendant HFC, Loan No. 522200-835631 (Acct. No. 522200-00-836001-3 on monthly statements), dated March 25, 1998, in

- the original principal amount of \$39,415.12, at a contract rate of 12.997%, secured by a mortgage of Plaintiffs' residence at 100 Chestnut Street, Hatfield (the "Loan").
- 16. Plaintiffs' mortgage securing the Loan by Defendant HFC was recorded in the Hampshire County Registry of Deeds, Book 5335 Page 345.
- 17. At the time Plaintiffs originated the Loan, Defendant HFC included in the principal \$39,415.12 borrowed and financed single premiums of \$1,571.09 for credit life insurance and \$863.18 for credit disability insurance, for the benefit of Defendant HFC.
- 18. The entire Loan principal of \$39,415.12 was disbursed on or about March 25, 1998 to pay off two prior HFC accounts (No. 522200-26-765765 and No. 522200-26-765157) in the amounts of \$10,026.74 and \$26,773.11, respectively, and to pay the credit insurance premiums (\$1,571.09 and \$863.18), as well as \$181.00 for title insurance and taxes.
- 19. From March of 1998 through October of 2003, the principal balance due on the Loan as reflected on Defendant HFC's monthly statements to Plaintiffs was a never changing \$39,415.12 (the original principal sum).
- 20. On October 10, 2003, Defendant DAVIS mailed separate but identical debit collection letters on behalf of Defendant HFC to each of the Plaintiffs stating that Plaintiffs could cure a default under their mortgage securing the Loan by paying the outstanding July 2003 through September 2003 monthly payments totaling \$1,307.85 plus \$100 for legal fees and expenses. The letter warns an adjustment might be made after receipt of a payment check and that Plaintiffs would be informed before "depositing the check for collection." The

- letter further advised the Plaintiffs to telephone a specific number and talk with Ms. Colon of Defendant HFC. The letter did not include the debt collection disclosures required by federal law.
- 21. On or about October 20, 2003, Plaintiff Susan Golash telephoned Defendant HFC at the number provided in Defendant DAVIS' October 10, 2003 debt collection letter and told Defendant HFC's Ms. Colon that Plaintiffs were in the process of refinancing their HFC mortgage debt and would like to make a partial payment of the amount necessary to cure the HFC default. Defendant HFC requested further evidence of the Plaintiffs' refinancing.
- On October 23, 2003, Plaintiff Susan Golash again called Defendant HFC to make a telephone payment to cure the default. Plaintiff was advised that instead of the \$1,307.85 plus \$100 for legal fees (for a total of \$1,407.85) due as stated in the October 10, 2003 collection letter, Plaintiffs would have to pay \$2,937.85 to cure the default on the Loan. The \$2,937.85 included the \$1,307.85 in outstanding monthly payments plus \$1,630.00 in additional fees.
- 23. On October 30, 2003, Plaintiff Susan Golash paid \$2,937.85 to Defendant HFC in person at their offices at 935 Riverdale Street, West Springfied, Massachusetts.
- 24. Defendant HFC's November 8, 2003 monthly statement to Plaintif's, Defendant HFC accounted for only \$1,307.85 of the \$2,937.85 payment made by Plaintiffs on October 30, 2003.
- 25. Defendant HFC's November 8, 2003 monthly statement to Plaintiffs shows a balance due of \$38,977.51, the first change in the balance due on any monthly statement throughout the entire history of the Loan.

- 26. On November 6, 2003, Defendant HFC provided Plaintiffs' real estate attorney with a Loan payoff letter (good until November 18, 2003) for Plaintiffs' refinancing, which showed \$44,771.21 due in principal and interest, with a per diem interest of \$13.89.
- 27. On November 24, 2003, the Loan was paid off with a payment of \$44,929.55 made to HFC from the proceeds of Plaintiffs' refinancing.
- 28. In a December 3, 2003 letter, Defendant HFC confirmed the Loan was "paid in full" and returned the original Loan Repayment And Security Agreement and the original Mortgage to Plaintiffs.
- 29. On December 3, 2003, HFC executed a Discharge of Mortgage for the satisfaction of the Loan. On December 6, 2003, the Discharge was recorded in the Hampshire County Registry of Deeds, Book 7621 Page 60.
- 30. Defendant HFC's December 8, 2003 monthly statement to Plaintiffs shows the payment of \$44,929.55, \$39,052.56 "applied to balance" and \$5,876.39 applied to "interest, insurance and other charges."
- 31. The \$5,876.99 collected by Defendant HFC as part of the Loan payoff and applied to "interest, insurance and other charges" on the monthly statement has never been itemized, explained or otherwise accounted for by Defendant HFC.
- 32. In a letter dated January 5, 2004, Plaintiffs wrote Defendant SHS requesting an accounting of the \$1,630.00 for additional fees collected from Plaintifs when they were required to pay \$2,937.85 in October 2003 to cure default of the Loan.

- 33. Defendant HFC and Defendant SHS failed to respond to Plaintiffs' January 5, 2004 letter and failed to account fully for the \$1,630.00 paid by Plaintiffs to Defendant HFC on October 30, 2003.
- On or about December 4, 2003, Defendant VOLPE commenced a foreclosure action, on behalf of Defendant HFC, against Plaintiffs, in the Massachuse ts Land Court on the mortgage, which formerly secured the then fully paid Loan.
- 35. On January 6, 2004, the Land Court issued a notice, pursuant to the Soldie's' and Sailors' Civil Relief Act of 1940, of Defendant HFC's filing of a complaint "for authority to foreclosure [on Plaintiffs'] mortgage in the manner following: by entry and possession and exercise of power of sale" ("Notice").
- 36. On or about January 12, 2004, Defendants delivered the Notice to Plaintif's' local newspaper, the Daily Hampshire Gazette, for publication to Plaintiffs and the public.
- 37. On and before January 12, 2004, Defendant HFC knew that the Loan had previously been paid and that there were no grounds for the Land Court lawsuit or for publication of the Notice.
- 38. On or before January 13, 2004, Defendant SHS, Defendant DAVIS and Defendant VOLPE knew that the Loan had previously been paid and that there were no grounds for the Land Court lawsuit or for publication of the Notice.
- 39. On January 20, 2004, the false and defamatory Notice was published in the Daily Hampshire Gazette.

# COUNT I DEFAMATION

- 40. Plaintiffs re-allege and incorporate by reference the allegations set forth in Paragraphs 1 through 39 of this Complaint inclusive.
- 41. On or about January 12, 2004, Defendants caused the Notice to be delivered to the Plaintiffs' local newspaper, the Daily Hampshire Gazette for publication.
- 42. The Notice contained false and defamatory statements inferring Plaintif's' inability or refusal to pay a mortgage debt allegedly owed to Defendant HFC.
- 43. On and before January 13, 2004, Defendants knew that Plaintiffs' Loan with Defendant HFC was fully paid off, that the mortgage formerly securing the Loan was discharged, and that there were no grounds for the Land Court lawsuit or for publication of the Notice.
- 44. Defendants failed to cancel their order for publication of the Notice in the Daily Hampshire Gazette.
- 45. On January 20, 2004, and with Defendants' knowledge or reckless disregard for whether it was false or not, the Notice was published to the public and the Plaintiffs in the Daily Hampshire Gazette.
- 46. The publication of the Notice in the Daily Hampshire Gazette was an unprivileged, unreasonable and unnecessary publication to persons in Plaintiffs' community.
- 47. As a result of the publication of the false and defamatory statements, Plaintiffs have suffered damage to their reputations, personal humiliation, and mental anguish and suffering.

WHEREFORE, Plaintiffs pray for judgment as set forth herein below.

# COUNT II INVASION OF PRIVACY

- 48. Plaintiffs re-allege and incorporate by reference the allegations set forth in Paragraphs 1 through 47 of this Complaint inclusive.
- 49. The publication of the Notice in The Daily Hampshire Gazette was an invasion of Plaintiffs rights to be let alone, free from unwarranted and defamatory publicity and to be protected from a wrongful intrusion into their life and physical solitude.
- 50. As a result of Defendants invasion of Plaintiffs' privacy, Plaintiffs suffered humiliation and mental anguish and suffering.

WHEREFORE, Plaintiffs pray for judgment as set forth herein below.

# COUNT III INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

- 51. Plaintiffs re-allege and incorporate by reference the allegations set forth in Paragraphs 1 through 50 of this Complaint inclusive.
- 52. Defendants' conduct as alleged hereinabove was extreme and outrageous intended by Defendants to cause, or with reckless disregard of the probability of causing, emotional distress to Plaintiffs.
- 53. As a proximate result of Defendants' conduct, Plaintiffs have suffered severe emotional distress.

WHEREFORE, Plaintiffs pray for judgment as set forth herein below.

# COUNT IV VIOLATION OF MASS. GEN. LAWS CHAPTER 93A §§2 and 9

- 54. Plaintiffs re-allege and incorporate by reference the allegations set forth in Paragraphs 1 through 53 of this Complaint inclusive.
- 55. At all relevant times, Defendants were engaged in trade or commerce.
- Defendant HFC's failure to account for funds collected from Plaintiffs as required by Massachusetts Banking Regulations, 209 C.M.R. 32.07(\*), 32.07(3) and 32.07(8), and 209 CMR 32.10, was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 3.
- 57. Defendant DAVIS' use of the October 10, 2004 letter in an attempt to collect a personal debt previously discharged in Plaintiffs' bankruptcy was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 4.
- Defendant DAVIS' use of the October 10, 2004 letter without the dept collection disclosures required by the Fair Debt Collection Practices Act, 15 U.S.C. §1692 et seq. was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 4.
- DAVIS, of an excessive and unreasonable amount of funds from Plaintiffs on October 30, 2004, which was not fully accounted for, was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 3.

- 60. Defendant HFC's collection of an excessive and unreasonable amount of funds from Plaintiffs on November 24, 2004, which was not fully accounted for, was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 3.
- Gazette was an unfair or deceptive attempt to collect an alleged debt in violation of Mass. Gen. Laws c.93 §49(a) because the publication of the Notice was an unauthorized communication to persons other than the Plaintiffs that Plaintiffs were unable or refused to pay an allegedly unpaid mortgage debt to Defendant HFC, and as such was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 3.
- Defendants' causing the publication of the Notice in the Daily Hampshire Gazette was an unfair or deceptive attempt to collect an alleged debt in violation of Mass. Gen. Laws c.93 §49(c) because the publication of the Notice was a harassing and embarrassing communication to Plaintiffs and the public that Plaintiffs were unable or refused to pay an allegedly unpaid mortgage debt to Defendant HFC when the debt had been fully paid by Plaintiffs, and as such was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsections 1 and 3.
- 63. Defendants' causing the publication of the Notice in the Daily Hampshire

  Gazette containing false and defamatory statements that Plaintiffs were

unable or refused to pay an allegedly unpaid mortgage debt to Defendant HFC when Defendants knew the debt had been fully paid by Plaintiffs and the mortgage discharged was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsection 1.

- Oefendants' invasion of Plaintiffs' privacy by causing the publication of the Notice in the Daily Hampshire Gazette containing false and defamatory statements that Plaintiffs were unable or refused to pay an allegedly unpaid mortgage debt to Defendant HFC when Defendants knew the debt had been fully paid by Plaintiffs and the mortgage discharged was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsection 1.
- 65. Defendants' intentional infliction on Plaintiffs of emotional distress by causing the publication of the Notice in the Daily Hampshire Gazette containing false and defamatory statements that Plaintiffs were unable or refused to pay an allegedly unpaid mortgage debt to Defendant HFC when Defendants knew the debt had been fully paid by Plaintiffs and the mortgage discharged was an unfair or deceptive act or practice unlawful by Chapter 93A and the regulations promulgated thereunder, including 940 C.M.R. 3.16, subsection 1.
- 66. Defendants' actions complained of herein were performed willfully or knowingly.
- 67. As a result of Defendants unfair or deceptive acts or practices, Plaintiffs have sustained injuries, including emotional anguish and suffering.

- 68. On May 12, 2004, Plaintiffs, through counsel, sent Defendants written demands for relief by sending Defendants demand letters as required by Chapter 93A §9.
- 69. Defendant HFC has failed to respond to Plaintiffs' demand letter.
- 70. Defendants SHS, DAVIS and VOLPE responded in a letter dated July 7, 2004 but refused to make a reasonable offer of relief to Plaintiffs.
- 71. Defendants refusal to grant relief upon demand was in bad faith with knowledge or reason to know that the acts or practice complained of violated Chapter 93A §2.

WHEREFORE, Plaintiffs pray for judgment as set forth herein below.

#### PRAYER FOR RELIEF

- 1. Judgment for Plaintiffs and against Defendants for damages in an amount according to proof at trial, multiple damages according to Mass. Gen. Laws Chapter 93A §9, interest, costs, and attorneys' fees; and
- 2. For such other and further relief as the Court may deem just and proper.

#### REQUEST FOR TRIAL BY JURY

Plaintiffs hereby request a jury trial on all issues triable to a jury.

Plaintiffs STEPHEN GOLASH and SUSAN GOLASH

Dated: October  $\frac{6}{2}$ , 2004

/PATRICÍA A. SŹUMOWSKI

Attorney for Plaintiffs

GRAHAM & ALBANO, P.C.

100 Russell Street, P.O. Box 377

Hadley, MA 01035 (413) 586-5055

BBO No.: 653839

#### COMMONWEALTH OF MASSACHUSETTS

HAMPSHIRE, SS.

SUPERIOR COURT DEPARTMENT

OF THE TRIAL COURT C.A. NO: HSCV2004-00232

STEPHEN GOLASH AND SUSAN GOLASH,

Plaintiffs,

VS.

HOUSEHOLD FINANCE CORPORATION II,
PATRICIA A. DAVIS, RICHARD J. VOLPE,
And SHECHTMAN HALPERIN SAVAGE, LLP
Defendants.

To: Civil Clerk, Superior Court Department
Hampshire County, Commonwealth of Massachusetts

PLEASE TAKE NOTICE that the Defendants, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP., have filed in the United States District Court for the District of Massachusetts a Notice of Removal of the above-captioned matter. A copy of the Notice of Removal is attached hereto as Exhibit 1.

ACCORDINGLY, please provide the United States District Court for the District of Massachusetts with a certified copy of all pleadings and papers filed in this matter, as well as a certified copy of the docket sheets, forthwith.

Respectfully submitted, Defendants, Patricia A. Davis, Richard J. Volpe, and Shechtman Halperin Savage, LLP.

By their attorneys

Joseph S. Berman BBO No. 566006

210 Commercial Street, 5th Floor

Boston, MA 02109 617-723-9911

#### **CERTIFICATE OF SERVICE**

The undersigned does hereby certify that the caused a true and accurate copy of the within Notice of Removal (with attachments) was served via overnight delivery, postage prepaid, upon Patricia A. Szumowski, Graham & Albano, P.C., 100 Russell St., P.O. Box 377, Hadley, MA 01035 and Preston Halperin, Esq., Shechtman, Halperin, & Savage, 86 Weybosset Street, Providence, RI 2903on this the 1/1 day of November 2004.

oseph S. Berman